

## Concordia Plans Testimonials

**"Paycor has been great to work with.** The product is user friendly and accessible, reporting is accurate, customer service has been exceptional, and the pricing is very attractive."

**Rick Marko, Treasurer, Minnesota South District**

"Towards the end of 2019 we decided it was time to use a payroll service and wanted one that knew how to work with churches and called workers. I had received an email from Concordia Plans stating their new partnership with Paycor. I reached out and all my questions were answered, I then interviewed two other companies, **I choose Paycor and now six months in and I am thrilled.** Kelli was our implantation specialist, she was so patient and thorough and set us up for success. As well the few times I have had to call everyone has been so kind and helpful."

**Kim Huechteman, Administrator, Water's Edge Church**

"Our Church and School switched to Paycor from another well-known payroll processing company. The Paycor team assigned to our transition made the process super easy. In the months since, we discovered that Paycor is not only a great value, saving our ministry quite a bit each month, but **their software is more flexible and user friendly** compared to what we had been using. We are extremely happy with our decision to switch to Paycor."

**Mari Bouma, Office Administrator, Peace Lutheran Bremerton**

"Our church and school switched to Paycor for lower pricing and a better quality of service. We received both. The pricing was lower than the competition and **helps us stay within budget.** The Paycor system is so user friendly. There are plenty of on-lining training courses you can take to help you get started. They are quick and easy and all the Paycor staff have been courteous and helpful. Using the time clock system and the PTO portions have made payroll and tracking of sick and vacation time so much easier. The phone app is great. It's easy to use to monitor your pay, pay stub info, request PTO, etc. I'm glad we made the switch!"

**Karen Ridgway, Secretary, St. Paul Lutheran Church**

"I am pleased to provide you with a reference regarding Paycor. The Director of Finance and Director of Human Resources are pleased to provide you an outstanding reference for Paycor Services.

We spent many hours searching for an HRIS that would allow Christ Lincoln (CL) to process payroll internally and efficiently and to provide a structured HR onboarding system that will save time and HR resources.

Prior to Paycor, we had visited with another vendor that convinced us that they could meet all our needs regarding rostered and commissioned employees. At the last minute, we found out that they were unable to meet all of our payroll processing requirements.

We are so thankful that Paycor was able to **provide support in a proficient and expedient manner.** Paycor appeared to be confident and competent! We are more than pleased with the integration support team including a highly qualified project manager that led the way to help the integration team and CL to meet our goal and tight deadlines.

The integration team and customer service support are expedient in returning emails and telephone calls. All appear to be **professionally trained and knowledgeable** of their assigned platforms (i.e., payroll, timekeeping, HR, etc.).

CL is a growing organization with multiple campuses. Our Sumner location includes childcare and elementary school. With approximately 144 employees, we are grateful that we connected with Paycor. We have had no surprises with the payroll and HR platforms. **Everything that Paycor shared with us is true.** As a non-profit organization, the system is affordable too.

We highly recommend Paycor and are thankful for their partnership, services, and support!"

**Carol Pagel, Director of Human Resources, Christ Lincoln**



“Change is hard. Especially with an intricately detailed change involving the livelihoods of our greatest asset: our people. Paycor recognizes this. They are very **customer service oriented and easy to work with**. Paycor’s proactive approach to guide prospective customers through the process of transition and implementation has been demonstrated by our implementation team’s gracious and tailored support for our ministry needs. Paycor’s training programs and presentation allowed our ministry to have an educated introduction to their platform giving us a head-start before, during, and after launch. Their website and app are user-friendly and provided a relatively smooth transition from our previous company. We have been pleased with Paycor’s thorough responsiveness to our inquiries and appreciate their follow up.”

**Bridget Karr, Church Office Administrator, Zion Lutheran Church & School**

“Calvary Lutheran Church & School has been a Paycor client since 2012. Prior to that, we were handling payroll ourselves. It has been **much more beneficial to rely on Paycor’s payroll expertise**, knowing that they are keeping abreast of changes in laws, tax rates, etc., and implementing any necessary changes in their payroll system quickly and effectively. Paycor’s customer service has been excellent, providing us with answers to questions in a timely manner. When issues haven’t been resolved to my satisfaction, a supervisor has always followed up with me to determine how the situation could be handled better in the future. I always value when learning is a two-way street; I have learned a lot from Paycor, and Paycor has in return learned from their clients. I look forward to the future of this symbiotic and developing relationship.”

**Gary Bugher, Congregation Business Manager, Calvary Lutheran Church and School**

Our church and school had been doing our own payroll for decades. The church and school operate out of different checkbooks and sets of books. It became a cumbersome exercise every quarter and YE with doing the 941 and W2 filings. After evaluating several payroll processing companies, it was apparent to us that **Paycor provided the most flexibility in processing our bi-weekly payroll** out of two different checkbooks and chart of accounts yet are able to combine the two entities for reporting into the government. I found their upfront training to be excellent and very flexible so that multiple users could review various training materials at their own convenience. Their integration process was very good, and they had excellent follow up. And their pricing is competitive. Overall — it has been a **pleasant transition to the new payroll service**, and I recommend them to church’s considering this change.

**Jim Rickard, St. Paul Lutheran Church**



Zion became a Paycor client in January 2020. Paycor’s staff was very thorough in the setup for transitioning from the existing payroll provider and gave excellent support while I learned the system. The Paycor interface is intuitive and flexible. Paying employees and contractors a salary, hourly wages, or by the event, is easily handled by the system. I usually spend about 10 minutes with the payroll cycle input. The pre-formatted quarterly tax report package is valuable for record keeping and review. The certainty and accuracy of payroll tax withholding, remitting and reporting is critical for all congregations and their officers. **The Paycor system is ideal for volunteer church treasurers and very economical for the service provided.**

**Chris Rieddle, Treasurer, Zion Evangelical Lutheran Church**