



The HR Support Center

You've got enough things to worry about. HR shouldn't be one of them.

Imagine having access to comprehensive HR resources that are easy to understand, accurate and dependable. With the HR Support Center with HR On Demand you'll receive just that with anytime access to online HR tools and documents. Help also will be just a phone call away with unlimited live consulting, providing reliable HR advice over the phone by certified HR advisors.

You'll have unlimited access to information including:

- ✓ Proactive handbook builder
- ✓ HR Concierge live chat assistance
- ✓ Law library
- ✓ Resources covering common employer laws including ACA, FLSA, and FMLA
- ✓ HR Advisor newsletter and other email updates
- ✓ Training for HR professionals, including sexual harassment prevention training
- ✓ Ask the Advisor Q&As
- ✓ Policy customization
- ✓ HR forms, templates and policies library
- ✓ Unlimited, live HR advice
- ✓ Law alert notifications

Some of the common issues HR advisors can help solve include:

- We received a complaint about harassment. How should we respond?
- Does an I-9 form need to be updated when an employee has a name change?
- Can the same person be both an employee and an independent contractor?
- If someone just quit, do I have to pay out his/her vacation?
- How do we calculate whether we're covered under FMLA?
- Do you recommend reducing hours as a disciplinary measure?
- Does our ministry have to offer FMLA due to Families First now?
- Are we eligible for a small business loan under the new CARES act?
- Are there state changes due to COVID-19 I need to be aware of?

Get the HR Support Center today.

Concordia Plans is proud to provide access to the HR Support Center to help meet your needs. Learn more about the HR Support Center by contacting MinistrySolutions@ConcordiaPlans.org or 888-927-7526.

